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**Office of Electricity Ombudsman**  
(A Statutory Body of Govt. of NCT of Delhi under the Electricity Act, 2003)  
**B-53, Paschimi Marg, Vasant Vihar, New Delhi – 110 057**  
(Phone No.: 32506011 Fax No.26141205)

**Appeal No. F. ELECT/Ombudsman/2006/108**

Appeal against Order dated 26.06.2006 passed by CGRF – BRPL on Complaint No.: CG183/2006.

**In the matter of:**

Shri Raghbir Singh

- Appellant

**Versus**

M/s BSES Rajdhani Power Ltd

- Respondent

**Present:-**

**Appellant**

Shri Raghbir Singh,  
Smt. Interjit Kaur, appellant's wife

**Respondent**

Shri S.C. Sharma, AGM, BRPL  
Shri Heman Verma, Business Manager on Behalf of BRPL

Date of Hearing: 15.09.2006

Date of Order : 06.10.2006

**ORDER NO. OMBUDSMAN/2006/108**

The Appellant Shri Raghbir Singh resident of B-129, Sangam Vihar, New Delhi-110062 has filed this appeal against the order of CGRF dated 26.6.2006. Perusal of the contents of the appeal, CGRF records and submissions made by both the parties in response to queries raised, reveal the following:

The Appellant applied for connection on "as is where is" basis to the DVB at his premises in an unauthorized colony, by depositing Rs.15,387/- on 28.10.1998. This amount consists of the first installment of Development charges + electricity consumption charges amounting to Rs.9,000/- @ Rs.500/- per month for the past 18 months (i.e. since 1.6.1997). On 23.11.1998, he informed the D.V.B. that the middle man to whom he was earlier paying Rs.200/- per month has now disconnected his supply since he is not paying him the money for electricity. He, therefore, requested for supply of the electricity connection and till supply is not given no bill may be sent to him. On 29.12.1998, he requested for canceling the bill of Rs.400/- which he received on 26.9.1998 since no supply

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4. A thorough and systematic enquiry may be made by the CEO into the incident of 21.04.2006 when the raid was conducted at the appellant's residence at 10.00 p.m. following the heated arguments in the BRPL office on 20.04.06 when the appellant insisted on seeing some senior officer or get a reply for his several letters.

- (i) whether the raid was conducted after recording of reasons for it,
- (ii) What were the results of the raid need to be seen?

This Enquiry and the results thereof need to be shared with officials/officers of the Licensee Company to avoid recurrence of such incidents in future.

**Penalty may be levied by DERC for deficiency of service.**

**The CGRF order is set aside.**

अशी मेहरा  
(Asha Mehra)  
Ombudsman